



Everything You Need to Know About BENTO Catering

Some frequently asked questions

What catering services does Bento offer?

We offer pick up, delivery, and staffed events from select locations. Delivery and staffed events are subject to availability.

Does Bento offer full-service catering?

We offer "setup and serve" style catering that includes hot-hold equipment, serving staff, and plasticware. Tables, cloths, chairs and dinnerware are not provided.

Is setup included with delivery?

Arrangements can be made for setup upon request.

How much time in advance should I place my catering order?

To better guarantee availability, we ask for at least 48 hours advance notice. For last-minute orders, please contact your local Bento directly.

Find your nearest Bento [here](#).

How much food should I order per person?

If you are serving light bites or hors d'oeuvre style, we recommend ordering 1 platter for every 10-15 guests. As a lunch or dinner service, we recommend ordering a platter for every 7-9 guests.

How do I place my catering order?

Email us at Catering@EatAtBento.com with the following details:

- City or Local Bento
- Date and time of event
- Contact information
- Number of guests
- Budget if applicable
- Dietary restrictions
- Event type

Do I need to supply my own plates, forks, napkins, and chopsticks?

Plates and plasticware are supplied upon request. Soy sauce and serving utensils are included in every order.

How does payment work?

An invoice will be emailed to you with the option to add a credit card to complete your payment. Payment must be made at least 24 hours prior to secure your order. Credit card payment is preferred. Please notify us when ordering if you'd like to pay by cash instead.

Who do I reach out to for questions about my catering order?

Please email Catering@EatAtBento.com. You will receive a reply within 24 hours. For changes on the day your order is due, please call the store directly.

What if my guests have dietary restrictions?

No worries! Our catering specialist can give you recommendations and help curate a menu for your specific event.